Membership Rules

1. Parties & Terms

1.1 "ELC" refers to Egham Leisure Centre.
"ALC" refers to Addlestone Leisure Centre
"AL" refers to Achieve Lifestyle
"DFC" refers to Debit Finance Collections PLC

1.2 These rules may be revoked, altered or added to from time to time by AL, without prior notification to members. Any variations will be posted on the notice board in the gym reception area at least 14 days prior to changes being effective.

1.3 At all times AL reserve the right to refuse entry to AL facilities.

1.4 ELC Members may access ALC "Achieve" facilities at no additional charge.
ALC Members are required to pay the necessary Joint Supplement to access ELC "Achieve" facilities.

2. Membership

2.1 At ELC a "Membership Month" runs from the 10th day of a calendar month until the 9th day of the subsequent calendar month. At ALC a "Membership Month" runs from the 1st day of a calendar month until the last day of that month

2.2 Any change in Membership Fees will be announced on the member notice boards around AL facilities 14 days prior to such change.

2.3 All Membership types are non-refundable and non-transferable.

2.3 Joint Membership, where applicable, shall be available for two people residing at the same address. Reasonable evidence of joint residence will be required.

2.4 All payments for ancillary services must be paid at AL centre receptions; it is not permitted to pay AL employees directly.

2.5 Any member with outstanding monies due to DFC will be refused entry until all outstanding amounts have been settled.

2.6 Members must give written notice to AL of any changes to their Contact details

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3. Membership Cards and Devices

3.1 Members shall be issued with a membership card, which must be produced to enter/use the facilities of AL. This "Membership Card" shall remain the property of AL at all times.

3.2 Any member wishing to enter the premises of AL and/or use the Facilities who is unable to produce a valid Membership Card, member's admission shall be at the absolute discretion of AL.

3.3 Membership Cards must not be copied, lent to or used by another person or member. If any person other than the appropriate member uses a Membership Card, the card may be destroyed and no refunds given.

3.4 If a Membership Card is lost, mislaid or destroyed, AL will issue a replacement Membership Card upon payment of an Administration Charge. This charge may be waivered if the member provides a Police Incident Report number as proof of theft.

4. Use of the Facilities

4.1 AL facility opening hours are generally fixed, however they may be subject to change without prior notice.

4.2 AL may at anytime close part of the premises, without notice, in order to execute repairs, alterations or decorative measures.

4.3 Members must have completed an Initial session or 1st Stage training session with a Fitness Consultant prior to using the gym. This includes Screening, any members who have contraindications to exercise may be asked to visit their GP before using the facilities.

4.4 Personal Trainers are not permitted other than those contracted with AL.

4.4 Appropriate clothing and footwear must be worn at all times. Members may be refused admission or asked to leave or change their dress once admitted if in the reasonable opinion of AL that they are not suitably dressed for the facilities they are using. No refund will be available.

4.5 Members shall not use the facilities whilst under the influence of alcohol or drugs. In the event they do so, it is entirely at their risk. Failure to treat the equipment in a reasonable manner may result in the termination of membership.

4.6 Members must comply with the AL fitness facility etiquette rules

- All members must use a towel within the gym
- Mobile phone use is permitted in the gym
- Members are asked to replace the weights after use
- AL follows a zero tolerance policy of any abuse to staff , AL have the right to withdraw membership without recompense.

5. Termination, Suspension & Amendment of Membership

5.1 Members wishing to Terminate, Suspend or Change their Membership Package or Price Level may do so only at the expiration of the Initial Membership Period; upon giving at least 28 days notice prior to the start of the next Membership Month, when all alterations shall occur.

5.2 It is the sole responsibility of Members to declare any changes in personal circumstance that could affect their Membership Price Level. Substantiating paperwork may be required and no retroactive price changes will be made.

5.3 RL will acknowledge receipt of a Termination, Suspension or Change of Membership Package or Price Level request. If you do not receive confirmation of your request within 10 working days, you must contact the Fitness Manager immediately. It is a member's responsibility to ensure they have received acknowledgement. We only accept proof of recorded delivery as evidence of posting.

5.4 Suspensions last for a complete membership month and for a maximum period of 6 months, upon which membership shall automatically resume unless notice of termination has been received. An administration fee of £10 is required to activate a suspension request per person.